FAQ of Body Cam(Wi-Fi)

Q1. What's Body Cam (UPC)?

A :(1)It's the new technology product, which is wearable and can catch the most enjoyable moment or protect yourself .

(2)Multipurpose, camcorder, camera, event data recorders(car black boxes) and it can replace sound recorders.

Q2. What are the features of UPC ?

A : (1)It is slim type, easy operation, versatile and hidden high product .

(2)For everyone as a portable, wearable video recorder, self protection and events evidence.

(3)Easy to use at all kinds of hats, soft caps, engineering caps, cycling caps and motorcycle helmets, etc.

(4)As suitable as a " car black boxes " when installed on bicycles, motorcycles and all kinds of vehicles.

(5)Suitable for any place such as classrooms, meeting rooms, snorkeling, fishing, skiing, driving and monitoring, etc.

Q3. How long does the battery power lasting force?

A : 4~5hrs

Q4. What's the capacity of built-in battery ?

A : 2000mAH

Q5. How to know the remaining battery ?

A. (1.)When the battery is lowly (below 1 hr),lower power lights (RED) will twinkling per 10 secs. If the power goes out, UPC-700W will close.

(2.) It will display on the screen when connecting Wi-Fi on the Phone.

Q6. How to recharge the battery?

A : (1) Easy plug Adapter in (110V-220V).

(2) Available for any vehicle battery charger Adapter (12V).

(3) Power-Bank (5V) can be connected.

(4) Use computer, USB port available (5V).

Q7. How wide angle for the pictures taken is?
A : 170 degree. Super wide angle.

Q8. What are the lens specifications and aperture size?
A : 6G full glass, 12 million pixels, F/2.0 large aperture.

Q9. What is the resolution of images ?
A : FHD 30fps, HD 60fps, HD 30fps, WVGA, VGA.

Q10. How do I know the angle of shot and effects without the monitor?
A : (A.)When OTG/USB cable(Option) is connected to the phone or the computer. You will see the video on your the phone and the computer and it is 170 degrees wide angle lens and long-distance autofocus system can be watched immediately

(B.) Connecting the Smartphone to Body Cam by Wi-Fi. Then you can watch the real time on your smartphone.

Q11. How to connect to the phone or the computer and read the data?
A : (1.)(a) Windows and Android smart phone only.

(b) Download A. the Mobile's APP (MX player or Dice player) and B. Computer's video player (KM player or GOM player).

(c) Using OTG/USB cable (Optional) to connect.

(d) If the connection is unsuccessful, please browse the web site www.haihao.com.tw for the ready to read instruction.

(2.)Tap the icon on the bottom left(albums),then enter the albums.On the screen there has Device photo and Phone photo can change.Tap the top left button to return the Recording mode.

Q12. What is the format of the video ?
A : MOV files, each 3 /5/10 minutes to storage, which are loop recorded

including video, sound and time.

Q13. How much is memory capacity ? How much time can be recorded ?

A : Built-in micro SD 32GB,64GB or 128GB.

SD card	128GB	64GB	32GB
1080P 30fps	17 hrs	8.5 hrs	4.3 hrs
720P 60fps	19.6 hrs	9.8 hrs	4.9 hrs
720P 30fps	35.4 hrs	17.7 hrs	8.8 hrs
WVGA 60fps	35.4 hrs	17.7 hrs	8.8 hrs
VGA 30fps	60 hrs	30 hrs	15 hrs

*The above data for reference only, SD cards quality will determine the actual condition.

Q14. If any accident occurs, will the file be destroyed ? When it shut down.

A : The images taken before the power failure will be automatically archived in the SD card and they can be read immediately

Q15. What is the grade of waterproof ?

A : 100% waterproof, IPX7 grade (1M, 30mins). When you take photos in the water, be sure that the USB slot sealed.

Q16. What is the sound recording efficacy?

A :It is equipped 36db high sensitivity Microphone as well as radio excellent results and can be used alone as a recording evidence.

Q17. What is the size and weight ?

A : 62(L) x 40(W) x 25(H) mm, 70g

Q18. How about the night vision?

A : 6G full glass, F/2.0 large aperture. Good night vision

Q19. Is there camera function ?

A : Yes. The photos taken will not be covered by loop recording.
(A.)Camera mode: When it is Standby mode it will take a photo, then back to the Standby mode.
(B.)Screen Shot(Camera) : Under the Film mode taking the photo,after screen shot it will back to filming.

Q20. Is there any safety issue officially approved ?
A : Yes. BSMI, FCC, CE, RoHS

Q21. Is there any warranty?
A : Yes. 2 years warranty and it is made in Taiwan .

Q22. While recording, can it recharge at the same time ?
A : Yes.

Q23. If SD card doesn't work, what can I do?
A : There is SD card recovery program on the HaiHao website, you can initialize to the original setting after download.
www.haihao.com.tw/upc/sdcardformat2.html

Q24. If the "clock" is messed, what can I do ?
A : When Body Cam connecting the smartphone by Wi-Fi, it will set time automatically.

Q25.Why Body Cam's button doesn't work after connecting to the phone by Wi-Fi?

A : It can't be operate the UPC-700W under the Wi-Fi mode.Only the Top Button to shut down or closing the Wi-Fi (Wi-Fi button).Please operate it on the phone.

Q26. Is that record continuously after pressing the Wi-Fi button on the Body Cam?

A : Body Cam will be stand by mode and search Wi-Fi of the phone. After pressing the Wi-Fi button. It will be the stand by mode if it hasn't reaction. Restart the Wi-Fi button if you want to connect to the Wi-Fi.

Q27. How to connecting the Body Cam to the phone ?

A :

(1). Downlord App on your Smart Phone:(a.)Andriod system "Google Play" search「Onepaa」App ; Downlord & Install

(b.)ios system "App Store" search「Onepaa」App Downlord & Install.

(2). Turn on the UPC-700W then releasing Wi-Fi by pressing the Wi-Fi button.(the Wi-Fi blue light will twinkling after 2

seconds that is waiting for connection status and the device is pause mode.

(3). Turn on Wi-Fi fuction on your smart phone(setting),click network name:"UPC-700W" ,keying the default code :12345678, Pairing is successful when the Wi-Fi light is always shining

(4). Opening the「Onepaa」App, check "connect the carmera", it will present "Real Time" live view.

Q28. Why The APP (Onepaa) can't connecting when the Wi-Fi is already connecting?

A : Closing the APP and restarting it .

Q29. How to change the resolution ?

A : Go to setting→Resolution→Can select 5 kinds of resolution · FHD 30fps、HD 60fps、HD 30fps、WVGA、VGA。PS：Suggest FHD or HD.

Q30. How to change the frequency ?

A : Go to setting → System (frequency) →Choose 50Hz or 60Hz. Frequency of household electricity. Default is 60Hz.

Q31. What is the WDR ?

Wide Dynamic Range.

Q32. Audio on? off?

Select Off or On. The default setting is On. If it shows off, please ignore it

Q33. Why the password can't change?

A : The password it form by the at least 8 numbers. Restart the Body Cam after change the password.

Q34. Why the Wi-Fi signal is sometimes good and bad ?

A : Wi-Fi's affecting factors is about the ambient temperature and humidity, the presence of obstructions and the smartphone Wi-Fi communication chip.

Q35. How many times can be use (battery) ?

mode	Only Recording	IR +Recording	LED +Recording	Wi-Fi +Recording
times	4~5hrs	3.5 hrs	3.9 hrs	2hrs

Q36. If the Body Cam is shut down/doesn't work how should i do?

A. You can press the Reset button and it will back to the recording mode.

Q37.Why I can't connect to the Wi-Fi with phone sometimes?

A. When the Lower power light is on , it will affect to the connection of Wi-Fi to smartphone. Please charging as soon as possible if it appear the warning(Not connecting to the device).

Q38.Why the IR cam have the color different?

A. Because of the IR lens cause the color different. when start the IR function it will be obviously.